

Privacy policy

We take care to facilitate the shopping experience for the users of our store and that these transactions are safe for them. For this purpose, the <https://raan-uv.com> website is equipped with tools that process personal data. In our privacy policy, we want to explain exactly what data is processed, for what purpose we do it and what are the possibilities associated with this.

The administrator of personal data, that is the entity responsible for data processing, is RAAN-UV SYSTEMS Radosław Sadowski Trade and Service Company with headquarter in Toruń, Makowa 14, Poland, VAT no. PL9561254234, REGON 340496153.

What data do we collect?

1. While visiting our site, our server system records the visitor's computer data necessary to ensure the functionality and operation of the system:

- a) the computer's IP address,
- b) the date and time of calling and duration of visits,
- c) the amount of data transferred,
- d) information about any errors caused during the redirection,
- e) an internet provider that makes an inquiry,
- f) the search engine used to redirect to our website.

These data do not include personal data such as name, surname, address, telephone number, etc.

2. We collect more detailed data for the purpose of performing the contract. Personal details, contact details such as name, address, telephone number or e-mail address are used by us to process the order and deliver the goods to the customer. We provide this information to the courier company that will be chosen by you in the ordering process. Depending on the agent chosen by you in payments, the relevant data is transferred to the payment institution that handles your payments to process the order. These entities operate independently of the raan-uv.com Website and are not supervised by the Website in any way. These entities may have their own privacy policies and regulations, which must be read.

3. We respect the right to privacy and care for data security. For this purpose, among others, secure communication encryption protocol (SSL).

For what purpose do we collect data?

- 1. For marketing and promotional purposes (for Google Adwords ads).
- 2. For analytical purposes (to be used in Google Analytics and others).
- 3. We collect the data stored in the cookie to match the content to your needs. As "content" we mean what we publish on our site. The data stored in the cookie allow us to maintain the correct operation of the website, check the needs of users of the website by monitoring the use of our website. Thanks to this, we can better match the content to a specific user. The collection of cookie data is supported by the consent given by them.
- 4. After consenting by the user, using the collected data (cookies), we can adjust the displayed ads to make them more interesting.
- 5. In order to perform the contract - enable payment, shipment of goods to the address provided.

Other recipients

If we are required by law, we must provide personal data to entities authorized to do so, such as courts, tax offices or law enforcement agencies.

Your rights

1. Where consent to the use of personal data is required, it is also possible to withdraw this consent. To do this, please contact us by e-mail at shop@raan-uv.com or withdraw your consent via the "Privacy management" option in a situation when the User created an account in the raan-uv.com store.
2. The User has access to access to his personal data. To do this, please contact us by email at shop@raan-uv.com and we will send you the appropriate data file.
3. Every data subject (if we are their administrator) has the right to access data, rectify, delete or limit processing, the right to object, the right to lodge a complaint to the supervisory body.
4. The User may at any time disable or restore the option of collecting cookies by changing the settings in the web browser, but this involves limiting the use of all website functions.

How long do we store data?

In cases where we process data based on the user's consent, his personal data will be stored until the user can withdraw his consent.

If in doubt about any of the provisions of this privacy policy, we are available. Our data can be found in the tab - Contact.